



# Ford Announces **NEW** Service Part Warranty!!!

## 2-Year/ **UNLIMITED Miles**



No Commercial Exceptions!



Labor Included\*

\*Ford Genuine and Motorcraft parts purchased or installed on or after October 1, 2013

### **SPW Coverage on Ford Genuine & Motorcraft Parts replaced at Customer Expense**

Parts installed or sold by dealerships or authorized distributors to retail and wholesale customers qualify for the following warranty coverage:

#### **Dealer Installed**

- Parts & labor to replace defective part within 24 months/unlimited miles
- Towing is covered, if required, but only if the vehicle is not covered under the Roadside Assistance Program.
- Warranty begins from date of installation, as noted on the vehicle owner repair order

#### **Sold Over-the-Counter to a Retail Purchaser**

- Part Warranty is 24 months/unlimited miles
- For a retail purchaser, warranty begins on the date of sale as stated on the OTC invoice.
- Labor is not reimbursable

#### **Sold Over-the-Counter to a Fleet, Installer or Wholesaler**

- For a fleet, general installer or wholesaler, warranty begins on the date of installation or resale.
- Parts & labor to replace defective part within 24 months/unlimited miles
- Fleets and Installer labor is reimbursable up to \$150/claim. Labor amount is calculated using the installer or fleet cost of labor.

\* This is a summary of warranty highlights. For more information, refer to the Ford Warranty & Policy Manual.